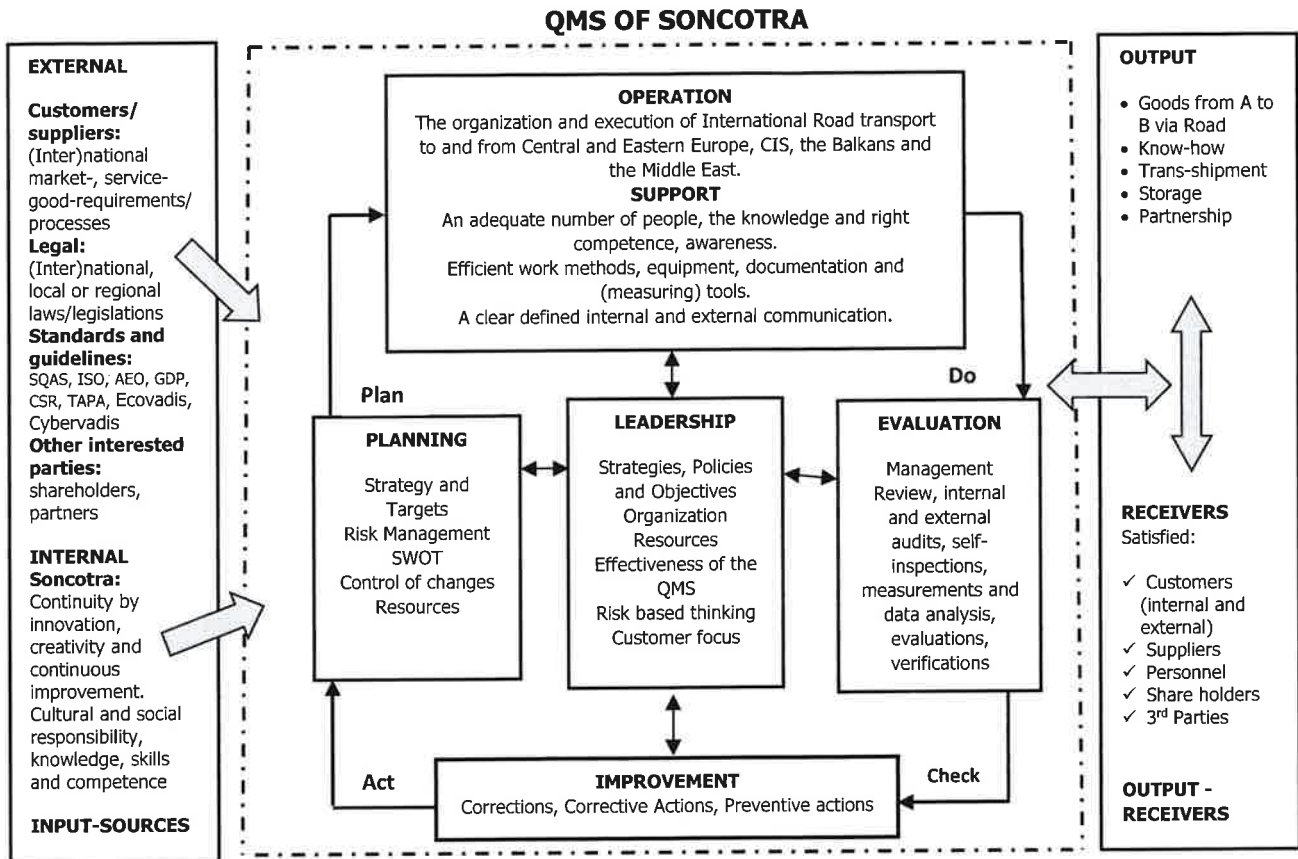


60.4	Quality Policy	Release date:	25/01/2024
Version:3.0		Last revision date:	25/01/2024
Page 1 of 1		Date of effectiveness:	25/01/2024



The Management sees it as her responsibility to inform all employees about the vision and the mission of Soncotra and to assure that all employees are involved in the quality management of the company. The Management has chosen for a Quality Management System conform to ISO-, AEO-, SQAS-, TAPA-, GDP-, CSR-, Ecovadis- and Cybervadis standards and guidelines.

Basic requirement for this model is good cooperation and relations with customers, suppliers and 3rd parties and an efficient and professional cooperation between the different departments of Soncotra.

The Management provides the needed resources in order that Soncotra can deliver services in an economical and consistent way, meeting all customers and legal requirements.

The Quality Management System of Soncotra is based on the Plan-Do-Check-Act cycle which focuses on continuous improvement. The Quality Assurance Manager reports about the effectiveness and efficiency of the Quality Management System to the Management once a year during the Yearly Management Review.

The structure of Soncotra is represented in the Soncotra organization chart. The responsibilities and authorities are described in the function descriptions. The Management stimulates training programs, understanding of and evolution in the job.

Poperinge, January 2024

Isabelle Lamaire

Bert Lamaire

General Managers Soncotra NV

